

# REPUBLIC OF THE PHILIPPINES PROVINCE OF DAVAO OCCIDENTAL MUNICIPALITY OF MALITA

### MUNICIPAL PLANNING AND DEVELOPMENT OFFICE

# CITIZEN'S CHARTER

### **MANDATE**

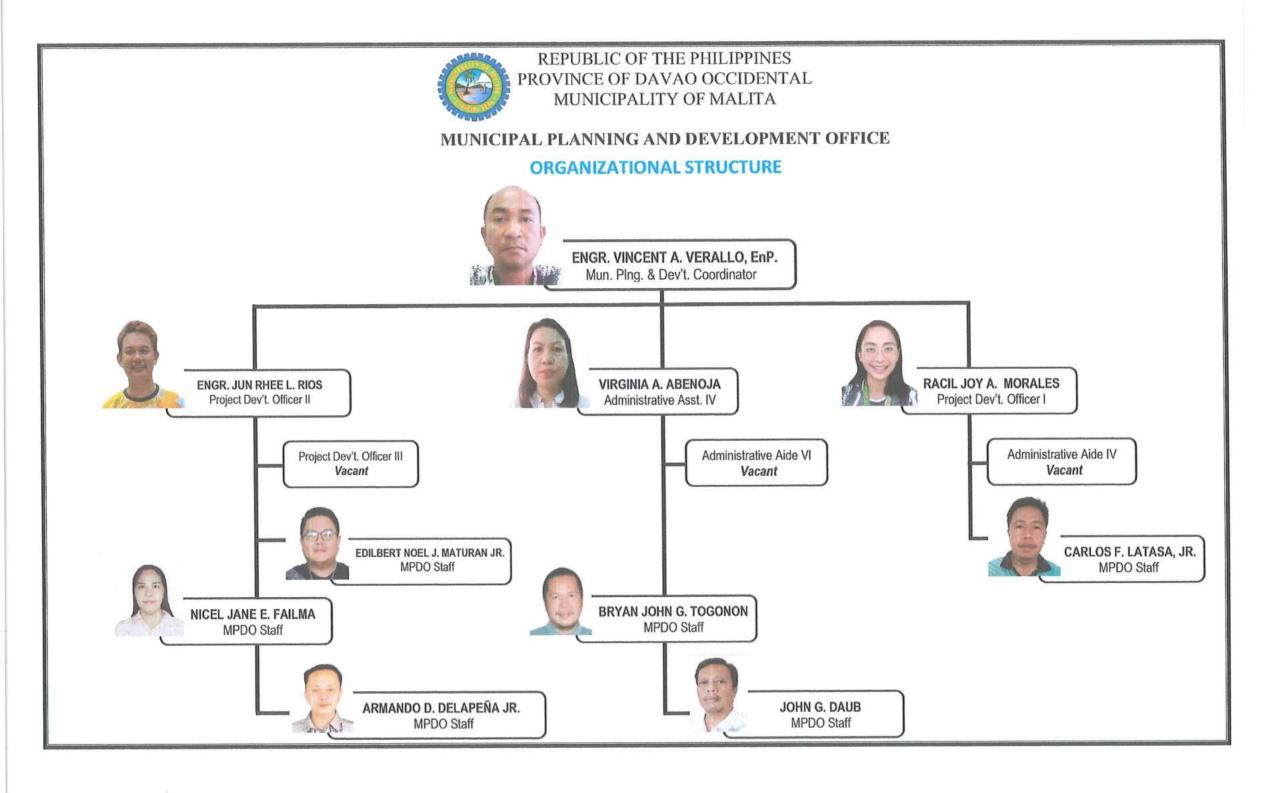
The Planning and Development Office as stipulated under Article VI, Section 476 of the Local Government Code of 1991 shall formulate integrate economic, social, physical and all other development plans & policies for consideration of the local development council.

### **VISION**

An ever-active contributor and facilitator in the overall and infinite development, growth for municipality's progress.

### **MISSION**

To help in the improvement of economic condition and maintain planning coordination linkages to all levels and contribute to the overall advancement and general welfare.





# REPUBLIC OF THE PHILIPPINES PROVINCE OF DAVAO OCCIDENTAL MUNICIPALITY OF MALITA

### MUNICIPAL PLANNING AND DEVELOPMENT OFFICE

### **FUNCTIONAL CHART**

#### OFFICE OF THE MPDC

General administration and supervision over the Office of the Municipal Planning and Development Coordinator

## PLANNING & DEVELOPMENT INVESTMENT PROGRAMMING

- Formulate, prepare comprehensive economic, social, physical, and other development plans and policies for consideration of the Local Government Development Council;
- Conducts continuing studies, researches necessary to evolve plans and programs implementation;
- Integrate and coordinate all sectoral plans and studies undertaken by the different functional groups or agencies;
- Promote people's participation in development planning within the local government unit concerned.
- Provides technical assistance to the barangays in identifying and developing programs & projects.
- Analyzed the income and expenditure patterns and formulate and recommend fiscal plans and policies for consideration of the finance committee of the local government unit concerned.

## RESEARCH, INFORMATION & MANAGEMENT

- Data management information generation, processing, banking, consolidation, updating of municipal profiles & other records related.
- Research management provides demographical, socio-economics stats data, & other related information.

### LAND USE & ZONING REGULATION

- Performing, review and process applications, administer and enforce zoning and subdivision regulations within the local government unit concerned;
- Update the Land Use Plan and projects related to the development
- Provide objective information to the residents and applicants on matters regarding land use.
- Conduct planning studies related to the traffic, parking, housing, urban design, mobility, resiliency economic development, etc. as directed or the legislative body.
- Serves as the back-up arm of other division in issuing citations, generating hazard and risk maps for ecological profile, zoning and land use planning or maps.
- Provide information guidance and administrative support to the Local Zoning Board of Appeals.

#### MONITORING & EVALUATION

- Monitor and evaluate the implementation of the different development programs and projects of the local government unit concerned;
- Conducting field inspection, includes zoning permit inspections based on approved plans to ensure compliance with zoning codes and regulations.

#### ADMINISTRATIVE SUPPORT

- Provide support services relating to personnel and staff development, records management, supplies and equipment, budgeting and accounting, security and general utility management of the office.
- Perform routinary preparation and processing of all claims, purchases, payables, and communications concerning to office operations.
- Office management, maintain minutes of meetings, develop and maintain a filing system.
- Coordinating meetings, book travel arrangements, scheduling tasks, assist visitors and other related.

### FRONT LINE SERVICES

### \*SECURING DATA FROM THE MUNICIPAL PLANNING AND DEVELOPMENT OFFICE

#### **ABOUT THE SERVICE:**

Information about the municipality and its development plans are available at the MPDO.

This includes:

- Socio-Economic Profile
- Land Use Plan
- Economic Development Data
- Maps
- Other Municipal Statistics

Office of Division:	Municipal Planning and Development Off	Municipal Planning and Development Office			
Classification:	Simple				
Type of Transaction:	G2B – Government to Business, G2C – Government to Citizen, G2G-Government to Government				
Who may avail:	All .				
Service Schedule:	Mondays-Fridays - (8:00am-12:00nn; 1:0	0pm-5:00pm; No N	loon Break		
CHECKLIST OF REQUIREMENTS		WHERE TO SECUR	RE		
>Valid ID	al ă	Provided by Client	,		
>Letter Request address to the LCE thru the N	MPDC				
	*PROCEDURES TO AVAIL TH	E SERVICE*			
CLIENT STEPS	AGENCY ACTIONS	FEES TO PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. INQUIRY - Present valid ID Sign in the Client Log Book in the Office	-Give the Log Book to the client	None	5-10 minutes	-Admin. Asst. -Proj. Dev't. Officer	
-Filled-up CLIENT REQUEST FORM prescribed by office	-Give the Client Request Form			-Office Staff	
2. SUBMIT					
-The required documents	-Verify & Access Availability of data. *In case requested data is not available, client is referred to other	None	10-30 minutes	-Admin. Asst. -Proj. Dev't. Officer -Office Staff	

-Received POF /Billing Assessment	probable source of data -Process data requested by clientsPrepare the issuance of Billing Assessment/Payment Order Form (POF) and Give to the client	Malita Revenue Code	5-10minutes	-MPDC -Admin. Asst. -Proj. Dev't. Officer
3. PAYMENT -Presents POF/Billing to the Cashier and PAY the prescribed fees *Make sure to secure Official Receipt from the Cashier upon payment	-Accept the payment based on the Order of Payment -Issue the Official Receipt	Malita Revenue Code	variable	-MTO Personnel
4. RELEASE -Return to the Planning Office and Submit Official Receipt(s) -Sign the logbook for the record purposes	-Check the Official Receipts and Prepare the documents -Reviews and verify information to be given to the client	None	5-10minutes	-Admin. Asst. -Proj. Dev't. Officer -Office Staff

### \*SECURING COMPUTER-GENERATED MAPS

#### **ABOUT THE SERVICE:**

The Office produce computer-generated maps of Malita, the maps available range from those showing road network up to those for land use and identified flooding hazard maps.

#### This includes:

- Municipal & Barangay Base Maps
- Municipal & Barangay Land Use Zoning Maps
- Flooding Hazard maps
- Other related Land Use Maps

Office of Division:	Municipal Planning and Development Off	ice	R		
Classification:	Simple				
Type of Transaction:	G2B – Government to Business, G2C – Go	overnment to Citize	n, G2G-Government to G	overnment	
Who may avail:	All				
Service Schedule:	Mondays-Fridays – (8:00am-12:00nn; 1:00pm-5:00pm; No Noon Break				
CHECKLIST OF REQUIREMENTS		WHERE TO SECUR	RE		
>Valid ID		Provided by Client	t		
>Letter Request address to the LCE thru the M	1PDC				
	*PROCEDURES TO AVAIL TH	HE SERVICE*			
CLIENT STEPS	AGENCY ACTIONS	FEES TO PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. INQUIRY - Present valid ID Sign in the Client Log Book in the Office	-Give the Log Book to the client	None	5-10 minutes	-Proj. Dev't. Officer -Office Staff/Mapper	
-Filled-up CLIENT REQUEST FORM prescribed by office	-Give the Client Request Form				
2. SUBMIT -The required documents	-Verify & Access Availability of maps *In case requested data is not available, client is referred to other probable source of data -Process data requested by clients.	None	10-30 minutes	-Proj. Dev't. Officer -Office Staff/Mapper	

-Received POF /Billing Assessment	-Prepare the issuance of Billing	Malita Revenue	5-10minutes	-MPDC
	Assessment /Payment Order Form	Code		-Proj. Dev't. Officer
	(POF) and Give to the client	! 		-Admin. Asst.
3. PAYMENT				
-Presents POF/Billing to the Cashier and PAY	-Accept the payment based on the	Malita Revenue	variable	-MTO Personnel
the prescribed fees	Order of Payment	် Code		
*Make sure to secure Official Receipt from	-Issue the Official Receipt			
the Cashier upon payment		,		
4. RELEASE				1
-Return to the Planning Office and Submit	-Check the Official Receipts and		5-10 minutes	-Proj. Dev't. Officer
Official Receipt(s)	Prepare the documents			-Office Staff/Mapper
-Sign the logbook for the record purposes	-Review and verify the data to be given	None		;
	to the client			

### \*ISSUANCE OF SITE ZONING CLASSIFICATION/ZONING CERTIFICATE

#### ABOUT THE SERVICE:

SITE ZONING Classification is requested to verify if a proposed project site complies with the approved Municipal Comprehensive Land Use Plan and Zoning Ordinance.

It is also required to support realty tax assessment, dead of sale or transfer of property rights and in determining the potential uses of land, among others. Individuals need to secure a Zoning Certificate before they can apply for building permits. People requesting for electrical installations are also required to secure the same.

Office of Division:	Municipal Planning and Development Office	e			
Classification:	Simple & Highly-Technical				
Type of Transaction:	G2B - Government to Business, G2C - Gov				
Who may avail:	All Land owners, Land Developers, Realtors of their lots/parcels of land.	s, Land Assessors w	ho wish to verify the Zo	oning/Land Use classification	
Service Schedule:	Monday-Friday - (8:00am-12:00nn; 1:00pr	n-5:00pm); No Noo	n Break		
CHECKLIST OF REQUIREMENTS		WHERE TO SECUR	E		
> Application Form duly accomplished and	notarized;	Municipal Plannin	g and Dev't. Office		
Vicinity/Location Map	Provided by client				
➤ Lot Plan Survey	Provided by property owner				
> Transfer Certificate of Title (TCT) or Deed	of Sale	Provided by property owner			
Real Property Tax (RPT) Tax Payment late	est	Provided by property owner			
> Tax Declaration of Real Property		Provided by property owner			
<ul> <li>Certification from MARO-DAR (if are agricultural)</li> </ul>	a applied outside Poblacion/or within	Municipal Agrarian Reform Office			
Official Receipt		Municipal Treasurer's Office			
	*PROCEDURES TO AVAIL TH	IE SERVICE*	- APC		
CLIENT STEPS	AGENCY ACTIONS	FEES TO PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. INQUIRY -Sign in the Client Log Book of the Office	-Give the Log Book to the client	None	5-10 minutes	-Admin. Asst.	
-Secure/Accomplished and notarized Application form	-Give the application Form to the client			-Project Dev't. Officer -Office Staff	

2. SUBMIT				
-The required documents for initial	-Assessment, review the requirements	None	10-30 minutes	-Admin. Asst. -Project Dev't. Officer
assessment and verification	and verify if inspection is needed -Issue the Notice of Deficiency in		1	-Project Dev t. Officer
*Make sure to submit complete	•			
equirements	requirements if there is lacking docs. *For projects that needs reclassification			
	and SB Resolutions.			
			10-30 minutes	-MPDC
	<ul><li>-Prepare the Evaluation Report/ Recommendations to the Sangguniang</li></ul>		10-30 minutes	-Project Dev't. Officer
	1	{ 		- rioject bevit officer
	Bayan -Conduct of session for the		variable	-Office of the Sangguniang
	recommendation of the MPDC and the		Variable	Bayan
	issuance of reclassification certificate			bayan
	and SB Resolutions.			
Paraller of Payment /POF	-Prepare the issuance of Billing	Malita Revenue	5-10 minute	-MPDC
-Received Order of Payment/POF	Assessment /Payment Order Form (POF)	Code	3 10 mmate	-Proj. Dev't. Officer
	and Give to the client	Couc		-Admin. Asst.
3. PAYMENT	and dive to the cheff			
-Presents POF to the Cashier and PAY the	-Accept the payment based on the Order	Malita Revenue	variable	-MTO Personnel
prescribed fees	of Payment	Code		ļ
*Make sure to secure Official Receipt from	,			
the Cashier upon payment	lissada and Omeiar nessipi er sijens			
4. RELEASE			_ ,	
-Return to the Planning Office and Submit	-Check the Official Receipt,		5-10 minute	-MPDC
Official Receipt(s)	Assess and verify the SB Resolution			-Admin. Asst.
-Or with Sangguniang Bayan Resolution	and Prepare the Zoning Certificate	None		-Project Dev't. Officer
together with the complete requirements			variable	-MPDC
for the processing of the Zoning Certificate	Certificates			
	-Issue Zoning Certificates to the client	]		-Admin. Asst.
-Sign the logbook for the record purposes	-Review and verify the document to be	-1	5-10 minute	-Proj. Dev't. Officer
	given to the client			-Office Staff

### \*ISSUANCE OF LOCATIONAL CLEARANCE FOR NEW BUSINESS PERMIT

#### **ABOUT THE SERVICE:**

All enterprises are required to secure a Locational Clearance upon application for business permit to ensure that the enterprise is allowed in the chosen location as per Comprehensive Land Use Plan (CLUP) and other relevant zoning and land use ordinances.

	nicipal Planning and Development Office				
The state of the s	Simple and Highly Technical				
Type of Transaction:	G2B - Government to Business, G2C - Gov	vernment to Citizen, G2G-Government to Government			
Who may avail:	All residents, non-residents and companie	s who intended to	open a new business is i	n the municipality	
Service Schedule:	Monday-Friday - (8:00am-12:00nn; 1:00pr	m-5:00pm); No Noc	on Break		
CHECKLIST OF REQUIREMENTS	147	WHERE TO SECU	RE		
> Application Form duly accomplished and notarized		Municipal Plannir	ng and Dev't. Office		
<ul> <li>Vicinity/Location Map</li> </ul>		Provided by client	t		
		Provided by prop	erty owner		
➤ Business Name Certificate (DTI Business Certificate)		DTI Negosyo Cent	ter		
> Real Property Tax Declaration		Provided by property owner			
> Real Property Tax (RPT) Tax Payment latest		Provided by property owner			
➤ Lot Plan Survey		Provided by property owner			
Barangay Clearance to Operate Business	9	Barangay Hall			
> Site Development Plan or Picture of Busin	ness Establishment	Provided by property owner			
Official Receipt		Municipal Treasurer's Office			
•	*PROCEDURES TO AVAIL T	HE SERVICE*	- x		
CLIENT STEPS	AGENCY ACTIONS	FEES TO PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. INQUIRY -Sign in the Client Log Book of the Office -Secure/Accomplished and notarized Application form	-Give the Log Book to the client -Give the application Form to the client	None	5-10 minutes	-Admin. Asst. -Project Dev't. Officer -Office Staff	
2. SUBMIT -The required documents for initial assessment and verification	-Assessment, review the requirements and verify if inspection is needed	None	10-30 minutes	-Admin. Asst. -Project Dev't. Officer	

*Make sure to submit complete requirements -Received Order of Payment/POF	-Issue the Notice of Deficiency in requirements if there is lacking docsPrepare the issuance of Billing Assessment/Payment Order Form (POF) and Give to the client	Malita Code	Revenue	5-10 minute	-MPDC -Admin. AsstProject Dev't. Officer
3. INSPECTION -Undergo the Inspection (if needed)	-Inspect the business site and road setback (if needed)	Malita Code	Revenue	variable	-Project Dev't. Officer
4. PAYMENT -Presents POF to the Cashier and PAY the prescribed fees *Make sure to secure Official Receipt from the Cashier upon payment	-Accept the payment based on the Order of Payment -Issued the Official Receipts of client	Malita Code	Revenue	variable	-MTO Personnel
5. RELEASE -Return to the Planning Office and Submit Official Receipt(s)	-Check the Official Receipt		<u> </u>	5-10 minutes	-Admin. Asst. -Proj. Dev't. Officer
,	-Approved and sign the Locational Clearance	None		variable	-MPDC
	-Issue the Locational Clearance to the client			5-10 minute	-Admin. Asst. -Proj. Dev't. Officer
-Sign the logbook for the record purposes	-Review and verify the data to be given to the client			}	

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### \*ISSUANCE OF LOCATIONAL CLEARANCE FOR BUILDING/ELECTRICAL PERMIT

### **ABOUT THE SERVICE:**

This is done before the start of construction to ensure that the building/business is allowed in the chosen location as per the Land Use Plan (CLUP) and Zoning Ordinance.

Offic	ce of Division:	Municipal Planning and Development Office	ce		
Clas	sification:	Simple and Highly - Technical			
Туре	of Transaction:	G2B – Government to Business, G2C – Gov	vernment to Citizen, G2G-Government to Government		
Who	may avail:	Any person, firm or corporation who will u can avail this service	ndergo construction activities regardless of size and cost of the project		
Serv	ice Schedule:	Monday-Friday – (8:00am-12:00nn; 1:00pr	m-5:00pm); No Noon Break		
CHE	CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
Application Form for Locational Clearance duly accomplished and notarized		nce duly accomplished and notarized	Municipal Planning and Dev't. Office		
A	Building Plan duly signed by an Archite	ct	Provided by property owner		
>	Site Development Plan and Vicinity Ma	р	Provided by property owner		
>	Lot Plan Survey		Provided by property owner		
>	Bills of Materials and Specifications				
A	Transfer Certificate of Title (TCT) or D Lessor and the Lessee if leased (Notari *If is not owned: - Contract of Lease (Authorization to C - Neighbor Consent – when applicable	Occupy Lot)	Provided by property owner		
>	Real Property Tax Declaration		Provided by property owner		
~	Real Property Tax (RPT) Tax Payment I	atest	Provided by property owner		
<b>A</b>	Approved SB Resolution for reclass classification)	ification (if projects that fall under other	Office of the Sangguniang Bayan		
>	Certificate of Non-Coverage (CNC)/when applicable	Environmental Clearance Certificate (ECC),	DENR – Region XI		
>	Barangay Clearance		Barangay Hall		
A	Official Receipt		Municipal Treasurer's Office		

	*PROCEDURES TO AVAIL TH		Т	
CLIENT STEPS	AGENCY ACTIONS	FEES TO PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. INQUIRY -Sign in the Client Log Book of the Office -Secure/Accomplished and notarized Application form	-Give the Log Book to the client -Give the application Form to the client	None	5-10 minutes	-Admin. Asst. -Project Dev't. Officer -Office Staff
2. SUBMIT  -The required documents for initial assessment and verification  *Make sure to submit complete requirements	-Assessment, review the requirements and verify if inspection is needed -Issue the Notice of Deficiency in requirements if there is lacking docs.	None	10-30 minutes	-Admin. AsstProject Dev't. Officer -MPDC -Proj. Dev't. Officer
-Received POF /Billing Assessment	-Issue of Order of Payment (POF) if all required documents were given complete and give to the client		5-10 minutes	-Admin. Asst.
3. INSPECTION -Undergo the Inspection (if needed)	-Inspect the business site and road setback (if needed)	Malita Revenue Code	variable	-Project Dev't. Officer
<b>4. PAYMENT</b> -Presents POF to the Cashier and PAY the prescribed fees	of Payment	Malita Revenue Code	variable	-MTO Personnel
*Make sure to secure Official Receipt from the Cashier upon payment	-Issued the Official Receipt			
<ul><li>5. RELEASE</li><li>-Return to the Planning Office and Submit Official Receipt(s)</li></ul>	-Check the Official Receipt		5-10 minutes	-Admin. Asst. -Proj. Dev't. Officer
	-Approved and sign the Locational Clearance	None	variable	-MPDC
	-Issue the Locational Clearance to the client-Admin. Asst.IV -Proj. Dev't. Officer		5-10 minutes	-Admin. Asst. -Proj. Dev't. Officer
-Sign the logbook for the record purposes	-Review and verify the data to be given to the client			

### \*ISSUANCE OF DEVELOPMENT PERMIT

### ABOUT THE SERVICE:

A Development Permit is a permit recommended by the Sangguniang Bayan and issued and approved by the Municipal Mayor before any development is introduced to any parcel of land.

Offi	ce of Division:	Municipal Planning and Development Office	re		
Clas	ssification:	Highly - Technical			
Тур	e of Transaction:	G2B – Government to Business, G2C – Gov	vernment to Citizen, G2G-Government to Government		
Wh	Who may avail: All Land Owners or Developers who inten-		ed to alter or develop into a subdivision a parcel(s) of land situated in		
		the Municipality of Malita			
Ser	vice Schedule:	Mondays-Fridays – (8:00am-12:00nn; 1:00	pm-5:00pm; No Noon Break		
CHE	CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
A	> Application Form for PSDP or Development Permit duly accomplished and		Municipal Planning and Dev't. Office		
	notarized				
A	Topographic Map				
A	Site Development Plan and Vicinity M	ap (one copy each for Mayor/MPDC, Mun.	Provided by property owner		
	Engineer and SB)				
A	Road (Geometric & Structural Design Pl	an			
		I design grade, curve elements and all			
	information needed for construction		F 20		
	7.7	lative dimensions and slopes of pavement,			
	gutters, side-walks, shoulders, benching				
	[18] [18] [18] [18] [18] [18] [18] [18]	quired thickness of pavement sub grade			
	treatment and sub base course on the	(T)			
	-Details of roadway miscellaneous struc	ctures such curb and gutter			
			Provided by property owner		
		ts and properties of the main lines including			
	structures in relation with to road grad				
	and the state of t	ous structures such as various type of			
		ter and drop) culverts and channel linings.			
>			Provided by property owner		
P	Site Grading Plan		Provided by property owner		

<ul> <li>Project Study</li> <li>Statement of Assets and Liabilities</li> <li>Income Tax and Return last three (3) years</li> </ul>		Provided by property owner			
Application of Water Supply System (MARWASA or any local water system in the area)		Provided by property owner			
Application of Power Supply Syste supplier/generator	m (DASURECO or any local power	Provided by proper	ty owner		
Specification, Bills of Materials and Cost I	Estimates	Provided by proper	ty owner		
Certified True Copy of Environmental Cle DENR	arance Certificate (ECC) duly signed by the	Provided by proper	ty owner		
Zoning Certificate from the MPDC/Zoning	g Officer	Municipal Planning	and Development Of	fice	
Sangguniang Bayan Resolution recomm Permit					
> Official Receipt		Municipal Treasure	r's Office		
	*PROCEDURES TO AVAIL TH	IE SERVICE*			
CLIENT STEPS	AGENCY ACTIONS	FEES TO PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. INQUIRY -Sign in the Client Log Book of the Office -Secure/Accomplished and notarized Application form	-Give the Log Book to the client -Give the application Form to the client	None	5-10 minutes	-Admin. Asst. -Project Dev't. Officer -Office Staff	
2. SUBMIT -The required documents for initial assessment and verification	-Evaluate the requirements and transmit the application to the Sangguniang Bayan and Schedule the Site Inspection.	None	10-30 minutes	-Admin. Asst. -Project Dev't. Officer	
3. INSPECTION -Undergo the Inspection	-Conduct an Ocular Inspection of the Site -Prepare the Evaluation Report of the Subdivision and submit to the Sangguniang Bayan	Malita Revenue Code	variable 10-30 minutes	-Project Dev't. Officer -MPDC	
	-Conduct of hearing for the recommendation of issuance of Development Permit		variable	Office of the Sangguniang Bayan	

4. SUBMIT  -The Sangguniang Bayan Resolution  *Make sure to submit complete requirements	-Assess and verify the SB Resolution -Issue the Notice of Deficiency in requirements if there is lacking docs.	None		-MPDC -Admin. Asst. -Project Dev't. Officer
*Make sure to secure the Order of Payment that will be issued	-Issue the Order of Payment if all required documents were complete	Malita Revenue Code	5-10 minutes	
5. PAYMENT -Presents POF to the Cashier and PAY the prescribed fees *Make sure to secure Official Receipt from the Cashier upon payment	of Payment	Malita Revenue Code	variable	MTO Personnel
6. RELEASE     -Return to the Planning Office and Submit Official Receipt(s) for the processing of the Development Permit  -Sign the logbook for the record purposes	-Check the Official Receipt and Prepare the Development Permit -Approved and sign the Development Permit	None	5-10 minutes variable	-Admin. Asst. -Proj. Dev't. Officer -Mayor
	-Issue the Development Permit to the client -Review and verify the data to be given to the client		5-10 minutes	-MPDC -Admin. Asst. -Proj. Dev't. Officer